



WAUNAKEE NEIGHBORHOOD CONNECTION, CORP.

A Wisconsin Nonprofit Corporation ♦ "Improving the lives of our Neighbors" ♦ www.WaunakeeNeighborhoodConnection.com

Store Located at: 1001 Arboretum Dr., Waunakee WI 53597 ♦ Email: info@waunakeenc.com

Mailing Address: 215 S. Century Avenue, #316, Waunakee, Wisconsin 53597 ♦ Phone: (608) 849-5740

Welcome to Waunakee Neighborhood Connection!

We want to take this time to welcome you to Waunakee Neighborhood Connection (WNC). WNC wants to be of service to you and your family. We're excited to provide you the information in this folder, so that we can share with you our mission and services; discuss policies for using our services; provide information about additional services in the Waunakee area that may be useful to you; and most importantly gather your contact information so that we may better serve you.

WNC's mission is to help improve and create a difference in the lives of our Greater Waunakee Area Neighbors by making connections to distribute resources to those in need in a manner which blesses and enhances our entire community. We are also committed to providing you respect, care, compassion, prayer and friendship as we work together to accomplish that mission. Below you will find some of the ways we fulfill that mission through available services.

The WNC Store (see address above) is open three days a month at various times so that you can find a convenient time to do your once-a-month shopping. At the Store you can receive, **free of charge**, clothing, diapers, laundry soap, toys, books, bedding and other items we may have received from donors. We will do our best to find other items your family might need like furniture, appliances, and miscellaneous household items which are on your "needs list". Your needs list is just one of the items you will review, update and/or fill out every time you are at the Store. We will also have you review your contact information and fill out a form indicating what you have picked-up from the Store each time you shop. Although this may feel like extra "paper work", it is necessary for us to provide information to our donors and community supporters to get the resources and donations that keep WNC's doors open.

Registering for our services and programs is simple. A WNC volunteer will work with you to fill out our registration form on which you provide us with your contact information, family or household member names and birthdates.

In addition to shopping at our Store once-a-month, we have several programs for you to participate in. Our client newsletter, which is emailed or mailed to you every few months, will not only provide you information on what special programs are being offered, but also the current Store calendar. Some programs require you to register, so reading and responding to the newsletter is critical. Here is a look at some of our more popular programs.

- **New Client Welcome Gift:** new WNC clients receive a "welcome to the community" gift that contains a few essential.
- **Birthday Program:** during the birthday month of any member in your household, stop by the Store to pick up a new birthday gift from WNC. Items can only be picked up during your birthday month so be sure to get in and get your surprise.

- **Information Services:** we have information at our Store available to you about educational opportunities and other resources that may be of benefit to you.
- **Family Emergency Bags:** during times of family emergencies or hardship, contact WNC and we'll bring you a bag full of essential items.
- **Easter Baskets/Christmas Dinner:** sign-up each year to receive an Easter basket of food and goodies or a bag of groceries for your Christmas meal. WNC coordinates these meal programs with other local businesses and organizations such as SHARE.
- **Special Programs:** watch our client newsletter for information on special programs. In the past we've given away "Fun in the Sun", new socks, batteries and other items.

There are many ways to contact us. You can call us at **(608) 849-5740** where you can reach us during store hours or leave a message when the store is closed. You can also contact us via email at info@wunakenc.com. We will respond to your requests as soon as possible. If you have general questions, such as Store hours, before you contact us, please review the calendar in your newsletter, or visit our website at www.WaunakeeNeighborhoodConnection.com. If you have an emergency need for services, please dial 2-1-1 to reach the United Way Contact Program. The 2-1-1 operators have emergency contact information for many organizations including WNC.

We hope you find your experiences with WNC pleasant, helpful and informative. Please always feel free to give us suggestions on what we can do to better serve you.

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